

Warranty

E-Tech warranty guarantee free of charge repairs during the warranty period. E-Tech distinguish two types of warranty:

- Personal use: warranty period 24 months
- Commercial use: warranty period 12 months

If you need to extend standard warranty period please contact E-TECH, before finalizing an order.

1.1. Return policy

Products purchased from E-TECH authorized Marketplace sellers are subjected to the authorized Marketplace sellers' return policy. Therefore, customers may contact the sellers for the return requests.

1.2. Remedies

If a hardware defect is found and a valid claim is received by E-TECH within the Limited Warranty Period, E-TECH will, at its option and to the extent permitted by law, either (1) repair the product at no charge, using new or refurbished replacement parts or, (2) replace the product with a new or refurbished product. In the event of a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Warranty is valid only in the jurisdictions where the products are sold by authorized Marketplace sellers, and is valid to the extent permitted by the applicable laws of such jurisdictions.

1.3. How to obtain warranty service

A Warranty Service Order must be requested from E-TECH within Limited Warranty Period from the date of receipt of shipment. To request a Warranty Service Order, contact E-TECH Service Team. To obtain warranty service, you must deliver the product, in either its original packaging or packaging providing an equal degree of protection, to the address specified by E-TECH. In accordance with applicable law, E-TECH may require the customer to furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the product. It is likely that such data, software, or other materials will be lost or reformatted during service, and E-TECH will not be responsible for any such damage or loss.

1.4. Exclusions and limitations

This Limited Warranty applies only to the product manufactured by or for E-TECH, that can be identified by the E-TECH trademark, trade name, or logo affixed to it, and purchased from E-TECH authorized Marketplace sellers. The Limited Warranty does not apply to any (a) Damage due to acts of nature or God, for example, lightning strikes, tornadoes and the like; (b) Negligence; (c) Modifications to any part of the Product; (d) Damage caused by use with non E-TECH products; (e)

Damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (f) Damage caused by operating the Product outside the permitted or intended uses described by E-TECH or with improper voltage or power supply; or (g) Damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of E-TECH. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty. No E-TECH reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

1.5. Implied warranties

Except to the extent prohibited by applicable law, all implied shall be limited in duration to the duration of this limited warranty. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

1.6. Limitation of damages

Except to the extent prohibited by applicable law, E-TECH shall not be liable for any incidental, indirect, special, or consequential damages, including but not limited to loss of profits, revenue or data, resulting from any breach of express or implied warranty or condition, or under any other legal theory, even when E-TECH has been advised of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.